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INITIAL INQUIRY







Please feel free to contact us!

Free of charge

What is the Initial Inquiry Service?

If you wish to receive treatment and your initial examination in Japan ——A service for the patient and his or her family

Foreigners wishing to receive treatment and their initial examinations in Japan face many rules, and even if they directly contact hospitals themselves, their acceptance is often denied. Amongst other things, such as a lack of information regarding the condition of their sickness, issues regarding payment, and the linguistic wall, the biggest problem is the Visa for Medical Stay. Even if acceptance for treatment is determined to be possible, the visa for their stay matching the period of time for treatment will become an issue. In these cases, many will temporarily return to China to obtain a medical visa, and thus waste time and money coming back to the hospital. Therefore, before going to Japan, we will carry out an inquiry to Japanese hospitals as to whether or not acceptance is possible with the current condition of your sickness.

Content of Service

Our company's medical coordinator will carry out a survey - negotiations for your acceptance for up to three hospitals, and arrange reservations for your acceptance at possible times.

All submitted medical information will be translated by our company's medical interpreters.

* Either the hospital of your choice in hospital of your choice or be matched with one of our suggested hospitals.

* Our service of matching the patient with a suggested hospital does not guarantee that treatment will be effectively

* For every extra hospital we inquire to, we will add on a 1000 rmb charge.

Medical Institution Inquiry, Arrangement Steps

STEP 1 Survey form Entry

STEP 2 Receiving Medical Information from Hospital

- **STEP 3** Executing your Contract
- **STEP 4** Paying your Fees
- STEP 5 Negotating Your Acceptance Beginning the Inquiries

*We shall begin the day after we have confirmed that we have received your payment

STEP 6 Announcing the result of whether or not you were accepted

*We will provide an answer within 8 Japanese business days

- 1) Visual Materials → We recommend DICOM Data formatting
- 2) Results from all types of examinations
- 3) Prior Treatment Information
- 4) Letter of Recommendation
- (Medical Examination Submission Sheet)

*For patents with cancer, we recommend that you also obtain the results of your pathology report.

STEP 7 Declaring Your Intent to Come to Japan for Medical Treatment

STEP 8 Arranging Reservations

*Only during times when acceptance is possible





For the best care - To realize your acceptance

Along with your personal report and the information you submit to the hospital, your prior information from the time that your sickness first appeared to the present time is vital.

Information that the patient should be able to confirm - Example Questions

- What do you want from Japanese hospitals?
- Are you currently hospitalized?

Can you walk?

- Can you sit?
- Can you eat?

Do you need a caregiver?

- Do you need an Electrocardiogram?
- Do you need your respiratory organs to be managed?



The Creation of an Invitation Letter (Patient Referral Document) is Critical

When applying to Japanese hospitals, having an Invitation Letter (Patient Referral Document) will make the application process more go more smoothly.



A Letter of Invitation (Patient Referral Document) is:

An invitation of the patient to the hospital in Japan as well as the referral form of the patient's medical information

This document must be issued by a hospital (The name of the hospital and the supervising physician are both necessary)

Referrals issued by Japanese hospitals tend to be more effective than those issued by Chinese hospitals

It is possible for our company to support you in the creation of your letter of invitation

The translation of your letter of invitation is also included within this service.

*There are many cases in which acceptance is possible without a letter of invitation





Survey Form



We will send you the necessary medical questionnaire for the initial inquiry as an Excel file.

We ask that you fill in the details. Because we will carry out our inquiry requests to hospitals using the data in this medical questionnaire the medical information we will have you turn in next as a base, we ask that you fill in all data such as pharmaceuticals you are currently taking.

Obtaining your medical information from the hospital



Please prepare information regarding your past medical treatment and your current treatment information and submit this information to us. The information we request of you will be listed in the contract, we recommend the DICOM data of any MRI or CT scans (and the results of your pathology report if you have cancer).





Executing the Contract



We shall send the contract to the client upon binding. We require the signature of the party forming the contract (in their own handwriting) on the red circles on the cover of the contract, inside the contract itself and on the back cover of the contract. Once you have finished, we ask that you send it back to us.

Payment of Fees



After executing the contract, we request that you pay your fees by bank transfer to the account designated by our company. Upon payment, please also send scanned and photographic data of payment form to us. We will begin our inquiries the day after confirming that we have received your payment.

Acceptance Negotiation/Beginning Examination

(*Begins the day after confirmation of payment. We shall report the result of our inquiries within 8 Japanese business days)

Announcement of whether or not you have been accepted

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We will report the result to you in either Japanese or Chinese. After the submission of the report, please declare your intent to seek medical treatment in Japan within 8 Japanese business days.

Now, our survey includes a maximum of 3 hospitals. However, inquiries to hospitals are possible as an add-on expense (fees collected separately).





Response as to your Intention to Come to Japan for Medical Treatment

(If acceptance is possible, please respond as to your intent to seek medical treatment in Japan within 8 Japanese business days following the announcement of the results)

*Should the period between our report and your response, it is possible that changes in the condition of your sickness could cause your acceptance to be revoked.

Arrangement of Appointments

(In the event that acceptance is possible, we will begin arranging your appointments after confirming your intent to receive treatment in Japan)

*Please understand that, after working out the contract for coming to Japan for Medical Treatment, your reservation will be definite. (Depending on the day of the contract, we may make the appointment earlier or later)

Points of Caution

After the response of the result, please inform of us of your intent to receive Medical Treatment in Japan within 8 Japanese business days. After 8 days have passed, it will be necessary to once again submit the newest medical information and inquire to hospitals.

Regardless of whether there is a designated hospital or not, or the hospital's response, we cannot refund the inquiry fee.

Because all information that we have translated into Japanese will fall under our company's copyright privileges, we will not submit them. (If accepted for treatment, we can provide them for a fee)

The items below fall outside the range of our inquiry fee.

If there is a designated hospital

If the relevant hospital charges money for inquiries.

«Attention»

There may be cases where an acceptance report fee by a doctor of the hospital in Japan is required. In that case, the fee paid to the hospital in Japan will be borne by you. Please check more about it from the person in charge of our company.

It is not recommended to make inquiries to the same Japanese hospital by using multiple coordination companies. Duplicate inquiries are causing inconvenience to hospitals in Japan. In the worst case, acceptance may be refused.





Patient Representative Medical Examination Service

JPY100,000

After the patient has come to Japan to receive treatment and returning to their home country or coming to Japan to confirm the treatment principles has become unnecessary, this service will lessen the toll taken on the patient's body by traveling to Japan.

This will also lessen the the time and money lost on transport and lodging.

*Applicable for all areas of Japan *Includes the medical information translation for things such as the treatment principles given during advisory *The medical information translation and medical information confirmation given in advance of the medical examination.

Content of Service

As the representative of the patient and the patient's family, this service includes our company's medical coordinator visiting the Japanese medical institution and confirming the physician's opinions and principles.

Points of Caution

1) The medical information translation, such as your current condition or treatment history, necessary for representative medical examination is not included.

2) The expenses necessary to pay to the hospital for the necessary medical examination or advisory is not included.

*Average Market Price: 10,000 to 50,000 Japnaese Yen

3) There are hospitals in which Representative Examination is not possible, so the contract will be completed after confirmation of "Hospital Name Confirmation" or "Appointment Made by Patient".

Regarding what happens after your acceptance has been determined

Upon coming to Japan, there will often be a detailed examination of your treatment plan. (For the sake of improving the results of your treatment)



*It is rare for treatment to begin with only the information gathered from local examinations. Please understand that it is possible that you may have to undergo examinations you have already taken once more.



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